


Compare plans, side by side

	Basic	Starter	Professional <small>MOST POPULAR</small>	Enterprise
	\$ 0	\$ 49	\$ 149	
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SURVEY CREATION

Out of the box solutions (NPS/ CES/CSAT)	1	2	10	Unlimited
Number of custom surveys	1	5	Unlimited	Unlimited
Survey length	Upto 10 questions	Unlimited	Unlimited	Unlimited
Additional question types	✓	✓	✓	✓
Survey logic (Display/Jump)	—	✓	✓	✓

FEEDBACK COLLECTION

Survey Responses	100/month	2k/month	10k/month	Unlimited
No. of Emails	1000/month	10k/month	100k/month	Unlimited
Send reminders	—	✓	✓	✓
Collect data via Email, QR code, social media & link	✓	✓	✓	✓
Collect via in-app & website integrations	—	—	—	✓
Collect via SMS & WhatsApp	—	—	—	✓
Offline data collection	—	—	—	✓

ANALYSIS & REPORTING

Export data	✓	✓	✓	✓
Text and Sentiment Analysis	—	—	—	✓
Role-based dashboards	—	—	—	✓
Wordcloud	✓	✓	✓	✓
Filters	✓	✓	✓	✓
Survey Metrics	✓	✓	✓	✓
Custom dashboards	—	—	—	✓

WORKFLOW

Standard workflow	✓	✓	✓	✓
Advanced workflow	—	✓	✓	✓
No. of workflows	1	5	20	Unlimited

INTEGRATIONS & SHARING

No. of users	1	3	10	Unlimited
CRM integration	—	—	On-demand	✓
Open API	✓	✓	✓	✓
Professional API support	—	—	—	✓
Contact management	✓	✓	✓	✓
Historical data migrations	—	—	—	✓

PERSONALIZATION

Multilingual surveys	✓	✓	✓	✓
Survey theme	—	✓	✓	✓
White labelling	—	—	—	✓

SUPPORT AND TRAINING

Onboarding support	—	4 hours	6 hours	Custom
Email support	Business hours	Business hours	Business hours	SLA 24 hours
Chat support	Business hours	Business hours	Business hours	SLA 24 hours
Dedicated CX manager	—	—	—	✓